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September 27, 2010

Dear Families of Haymarket Pediatrics,

We hope the back to school transition has been smooth for you and your children. We have some exciting changes as well as routine reminders that we would like to share with you as we enter into the busy fall season.

An exciting change is occurring at Haymarket Pediatrics. We are very eager to announce that, as of September 29, 2010, the nurses, doctors and receptionists will be making a transition to electronic medical records. We think this will add to efficiency and completeness of the medical record and help us more accurately track both growth curves and immunization records. We will also be able to provide electronic prescriptions directly to the pharmacy. As always, we will ensure that we protect all of your family's health information with the latest security and backup software. We do ask for your patience and understanding as all of our staff learn the new electronic system.

The doctors of Haymarket pediatrics have also decided to voluntarily discontinue our admitting privileges at Prince William Hospital. Since Novant Health System has taken over at Prince William Hospital, many of the administrative and clinical care changes at the hospital have made it more time consuming, and at times challenging, for us to provide excellent care for hospitalized patients and newborns. Given recent trends in pediatrics toward division of ambulatory and inpatient care, we find it prudent to focus our priorities on providing exceptional outpatient care to our patients. We feel that focusing on one location will improve our quality of care. For example, this will allow us to extend our daily office hours by offering early morning appointments. We will maintain associate hospital privileges and a close working relationship with the pediatric hospitalists at Prince William Hospital, thus allowing us easy access to hospital medical records, including laboratory and radiology results. If your child needs hospitalization or you have a newborn, the Prince William pediatric hospitalists will assume responsibility for care during hospitalization while keeping us informed of their progress. We have a good working relationship with the hospitalists and have confidence they will provide excellent care. As always, we are available to discuss your child's condition 24hrs a day by phone and we will be happy to schedule an appointment for your child or newborn as soon as you would like after discharge.

Lastly, there are a few more items to remind you about. As our established patients know, we do not have separate charges for the following services; completing various forms (school, daycare, sport, camp and medication), prescription refill requests, after hours telephone calls, referrals, copying/transferring medical records or for the many other various services we often provide; however, we do charge a yearly administrative fee to help defray the costs of these services.

We ask that you pay this administrative fee at your first visit of the New Year or if that is not possible, and you would prefer to mail your payment, please do so at your earliest convenience. If you choose to mail your payment, please note, "administrative fee 2011" on your check. The administrative fees for 2011 are unchanged; please see below for the standard fee schedule.

If you have any questions or concerns about any of the above noted information, feel free to call our office at the contact information listed above.

Thank you,

Edward D. Michel, MD, FAAP, Elizabeth A. Bauer, MD, FAAP and Julia L. Krulla, MD, FAAP

FEE SCHEDULE:

1 Child	\$15.00
2 Children	\$30.00
3 Children	\$45.00
4 or more Children	\$50.00

Routine Reminders:

- We do not take walk in appointments, please always call first.
- Try to be on time and remember if you are more than 15 minutes late for a well check up you may be asked to reschedule.
- Saturday hours are for same day sick visits only and not for chronic conditions or follow-up appointments.
- Saturday hours are 9:00 a.m. to 12:00 noon, but if we are done seeing patients we will close early. Call early if you need to be seen.
- We are in the midst of administering flu shots, if your child had not had opportunity to receive one, please call us as soon as possible to schedule that appointment.
- Please note, that we do have a website (www.haymarketpediatrics.com) which you can access to receive current announcements and access some of our office forms.